



IKEv2 INSTALLATION GUIDE WINDOWS 10

This guide will help you to set up the connection to our servers in a few simple steps. You only need to do this once, when you are about to use VictoryVPN for the first time.

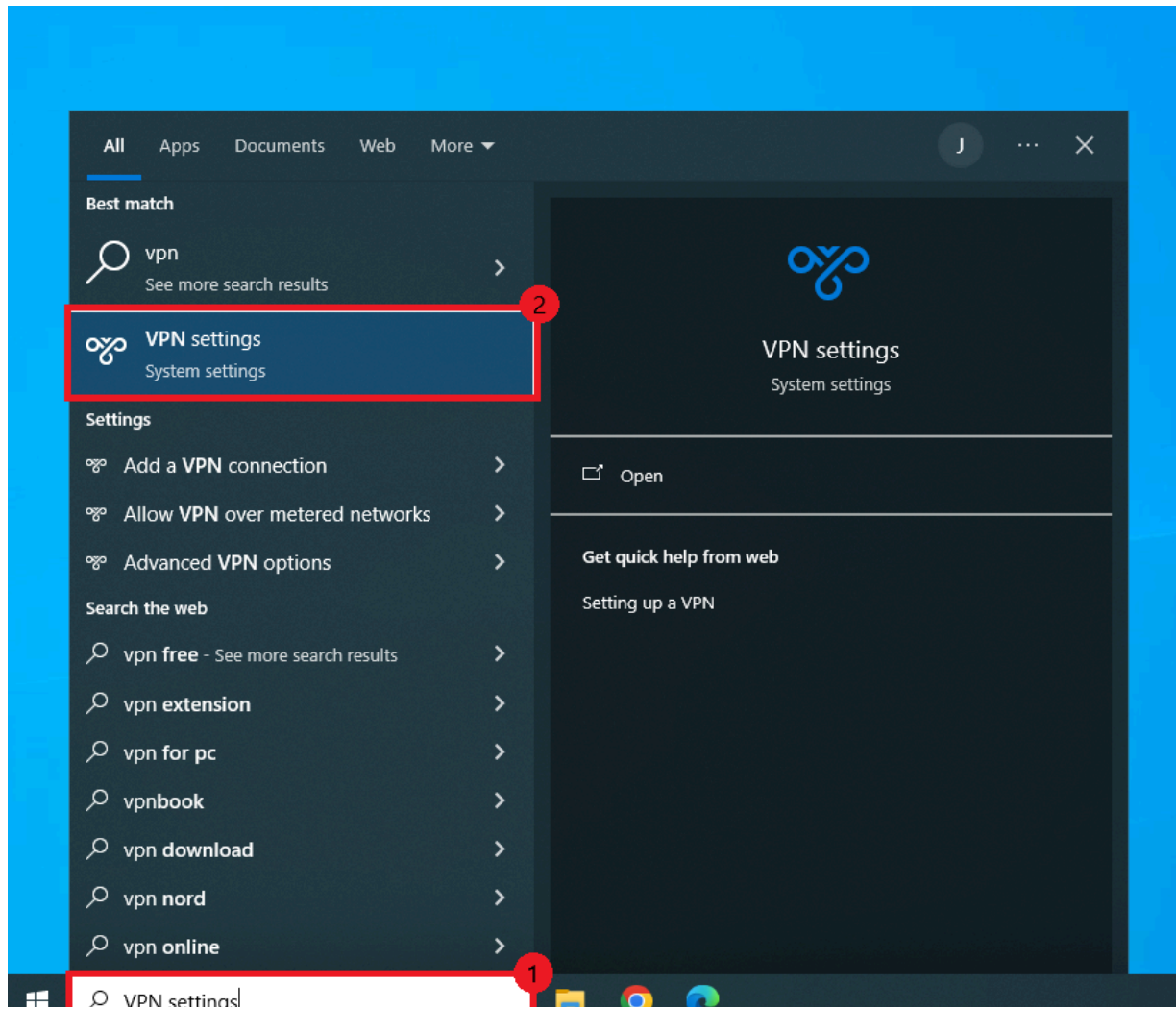
You'll also receive some instructions on how to connect and disconnect the VPN connection, and instructions if you're planning to watch TV or streaming services.

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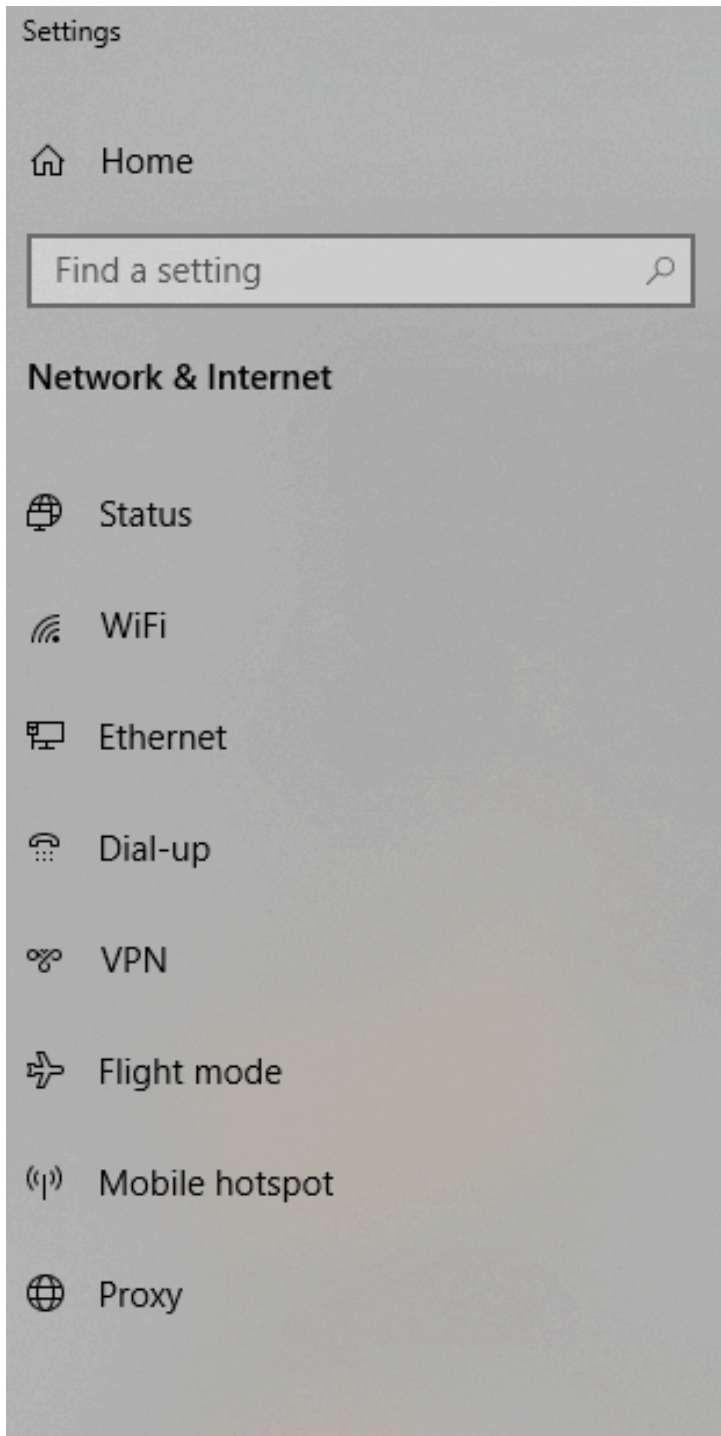


PART 1: CREATE A VPN CONNECTION




Step 1: Click on the **magnifying glass** (1) in the bottom right and write **“VPN settings”** in the search bar.

Next, click the option named **“VPN-Settings”** (2).



VPN

 Add a VPN connection

Advanced Options

Allow VPN over metered networks

On

Allow VPN while roaming

On

Related settings

[Change adapter options](#)

[Change advanced sharing options](#)

[Network and Sharing Centre](#)

[Windows Firewall](#)

Step 2: Click on "Add a VPN-Connection".

Add a VPN connection

VPN provider
Windows (built-in) ▼

Connection name
VictoryVPN IKEv2

Server name or address
ikev2-us.victoryvpn.com

VPN type
IKEv2 ▼

Type of sign-in info
Username and password ▼

Username (optional)
Your Username

Password (optional)
●●●●●●●●●● 🔒

Remember my sign-in info

Save Cancel

Step 4: Click the arrow in the marked area and select **“Windows (built-in)”**.

Step 5:

The screenshot shows the 'Add a VPN connection' window with the following fields and values:

- VPN provider:** Windows (built-in)
- Connection name:** VictoryVPN IKEv2 (highlighted with a red box and callout 1)
- Server name or address:** ikev2-us.victoryvpn.com (highlighted with a red box and callout 2)
- VPN type:** IKEv2 (highlighted with a red box and callout 3)
- Type of sign-in info:** Username and password
- Username (optional):** Your Username (highlighted with a red box and callout 4)
- Password (optional):** [Redacted with dots] (highlighted with a red box and callout 5)

At the bottom, there is a checked checkbox labeled 'Remember my sign-in info'.

(1) In the field "**Connection Name**", you give your connection a name. This needs to be unique which means no other connection can't have the same name.

We recommend that you name it "**VictoryVPN IKEv2**", but you can give it any name you'd like.

(2) In the field "**Server name or address**", enter "**ikev2.victoryvpn.com**".

(3) In the field "**VPN-Type**", you choose the protocol to be used. In this case "**IKEv2**".

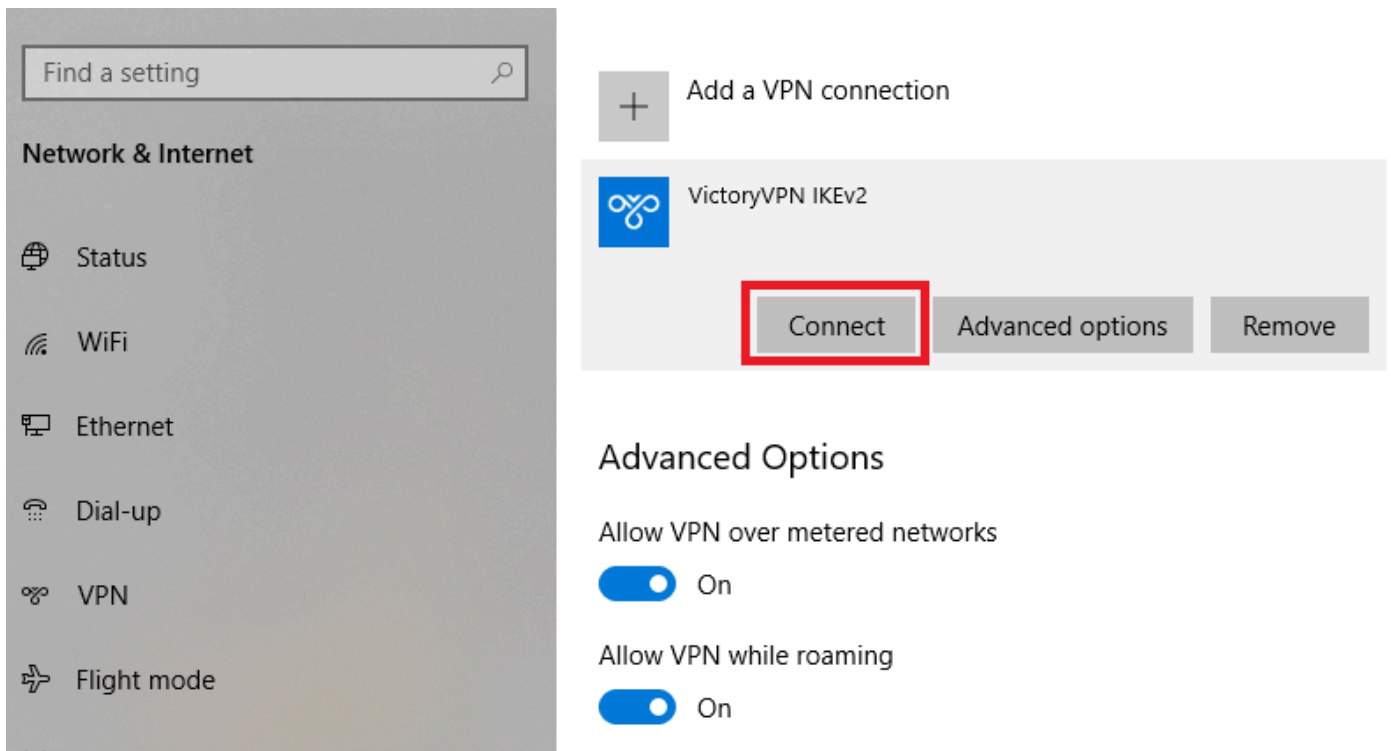
(4) In the field "**Username (optional)**", enter your username that you chose when creating your account.

(5) In the field "**Password (optional)**", you enter your password that you chose when creating your account.

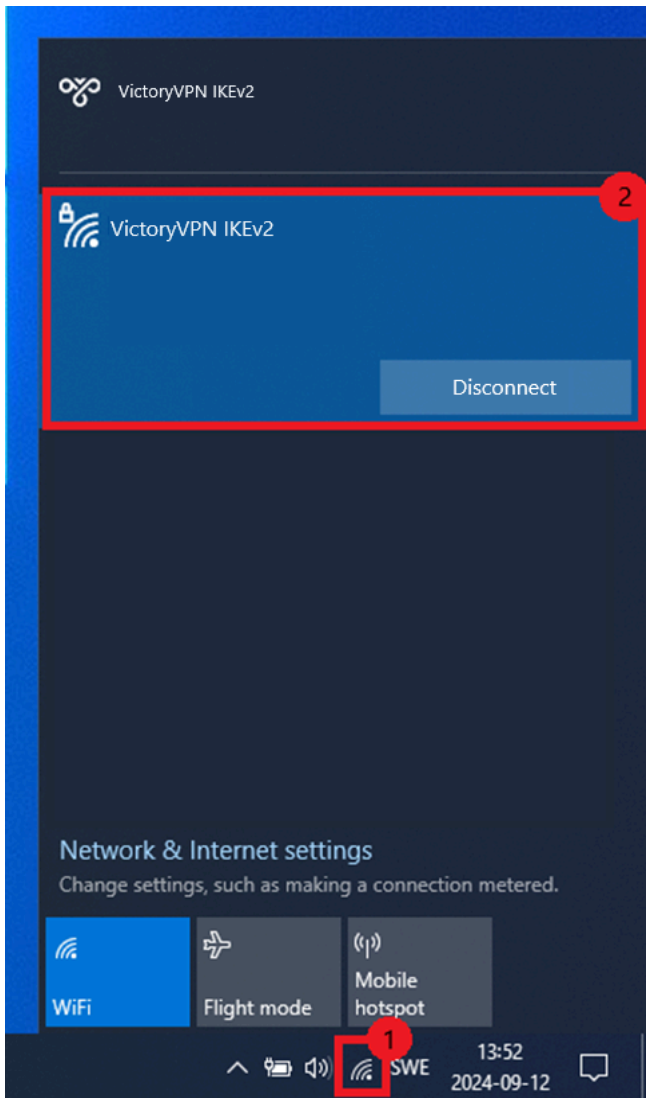
Finally, you click **save** at the bottom.



PART 2: CONNECTING TO VICTORYVPN



Once you've saved your connection, you'll be returned to your VPN-Connections and from here you can choose the connection you want to use and click **“Connect”**.



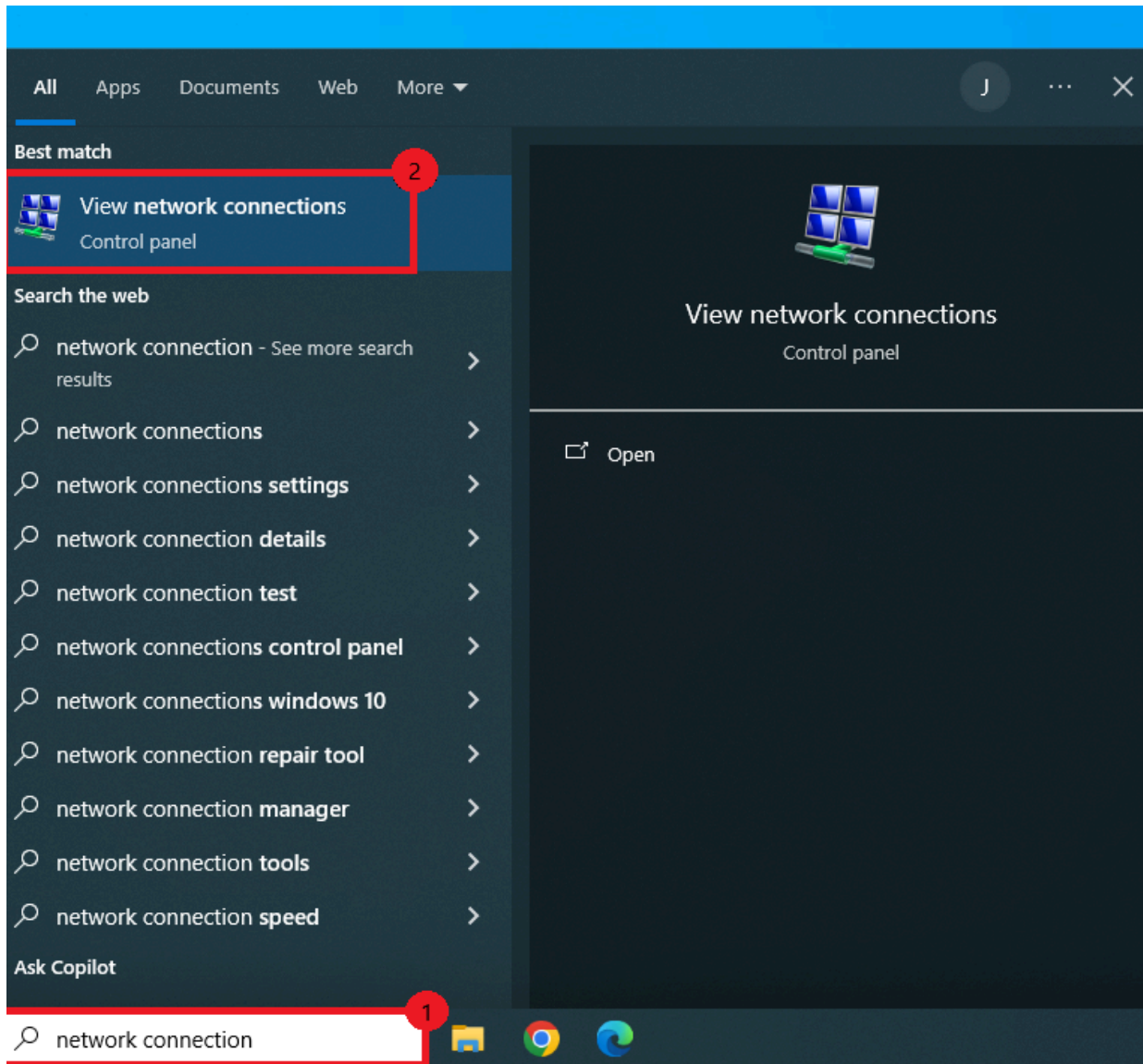
You can also connect from the activity bar by opening your **network connections** (1). When you open your network connections, you'll see the window in the picture. From there, you can **choose your connection**(2) and click "**Connect**".

To disconnect, simply press "**Disconnect**" which can be found in the same place as the connect button.



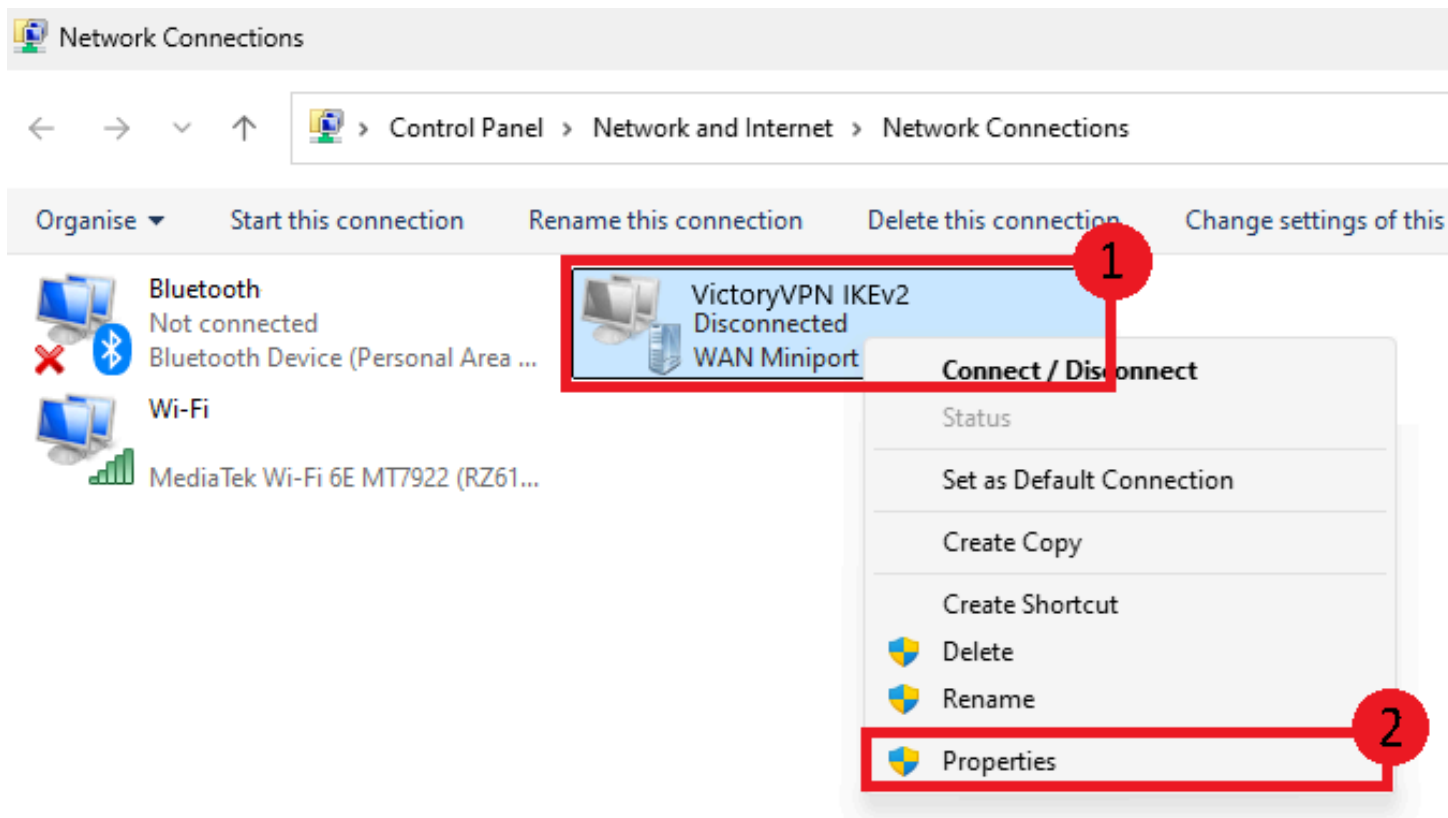
PART 3: TV AND STREAMING SERVICES

If you're planning to use VictoryVPN to watch TV and streaming services. You might need to deactivate IPv6 (Internet Protocol Version 6), if it is not working. Follow the steps below to deactivate IPv6.



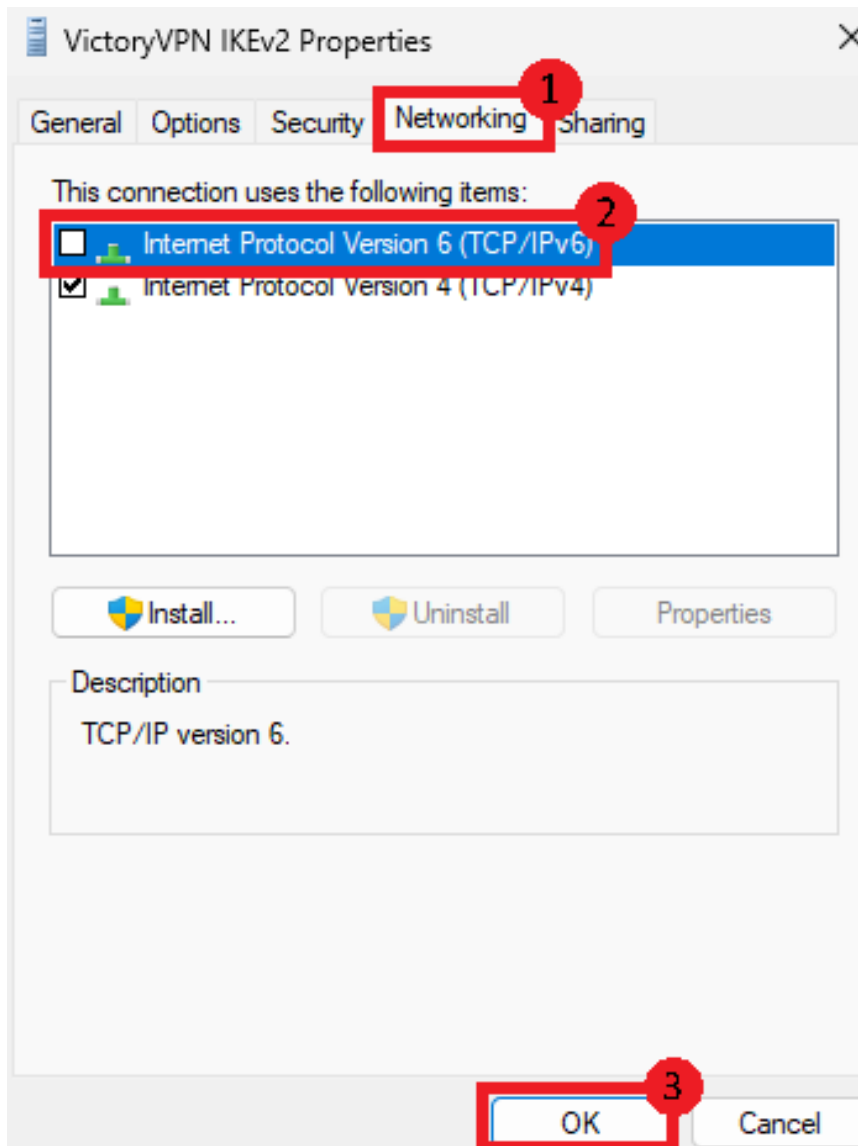
Step 1: Type "network" (1) in the search bar.

Step 2: Click "View network connections" (2).



Step 1: Right click on your **VictoryVPN connection** (1).

Step 2: Select **"Properties"** (2) at the bottom of the menu.



In the new window that pops up, follow the steps below:

Step 1: Click the tab "Networking" (1).

Step 2: Uncheck "Internet Protocol Version 6 (TCP/IPv6)" (2).

Step 3: Click "OK" to save your changes.

Next, clear the cache/cookies of the browser you're using to watch TV or streaming services with. If you don't know how to do this, you can google "clear cache cookies" followed by the name of the browser you are using.

Finally, try connecting to VictoryVPN again and see if the TV or streaming service works. If not, feel free to reach out to us!

FEEDBACK OR DO YOU NEED MORE HELP?

Please reach out to us by creating a ticket on our website or send us an email on customerservice@victoryvpn.com and we'll help you!

We wish you lots of secure and safe browsing with VictoryVPN!

VictoryVPN